

POWERUP

a pre-pay energy solution

PAY WHAT YOU WANT, WHEN YOU WANT. REAL OPTIONS FOR YOUR WAY OF LIFE.

The PowerUP program changes everything you know about electricity by providing real options for your unique situation. PowerUP allows you to pay for energy on your schedule and gives you the information to control your energy costs like never before.



WHAT IS POWERUP?

PowerUP is a pay as you go program and an alternative to traditional monthly billing that allows participants to determine how much and how often they pay.

HOW DOES THE PLAN WORK?

PowerUP is entirely optional. New or existing residential Members may choose to participate in the pre-pay service. A minimum purchase of \$25 is required to create a PowerUP account.

Members pay for electric service in advance. As energy is consumed, the account balance is reduced until either the balance is exhausted or additional payments are made to the account. Participants are free to pay as much or as often as they wish, provided the account maintains a positive balance. **ANY ACCOUNT WITH A NEGATIVE BALANCE IS SUBJECT TO IMMEDIATE INTERRUPTION.**

HOW DO I MONITOR MY ACCOUNT?

Members may elect to be notified of low balances, daily balance, service interruption, and reconnection via phone, and/or e-mail. Participants may check daily account balances or make payments by visiting www.farmerselectric.coop or calling 888-800-0821. Members using PowerUP will not be mailed monthly statements or termination notices.

WHAT DOES IT COST?

An eligible new Member may request to participate in PowerUP by submitting the pre-pay application form and payment of the application fee of \$10, a Membership fee of \$20, the initial set up fee of \$15 and at least a \$25 minimum purchase. No additional security deposit will be required.

An existing Member who is eligible for PowerUP may request to participate in the program by submitting the pre-pay application form along with the \$15 initial set up fee and a \$25 minimum purchase. If the Member has a delinquent account balance,

any security deposit being held by the Cooperative will be applied to the balance, any remaining delinquent balance would need to be paid immediately when applying for PowerUP. After that, any remaining current balance would be paid by applying 50% of each payment made by the Member until the outstanding balance is paid in full.

Members participating in the pre-pay program will not be assessed a reconnection fee when service is stopped due to lack of pre-payment and then reinstated after payment is made. However, if a Member still using the standard billing procedures is disconnected and elects to reconnect under the pre-pay program, they will be assessed the standard reconnection fee. If service is interrupted, Members must pay any outstanding balance plus a \$10 pre-pay energy purchase for service to be restored. Service will not be interrupted on a weekend or a holiday.

A monthly pre-pay fee of \$6 will be added to all participating accounts.